



**Growing our Impact Together**  
**Volunteers of America Mid-States (Individual Goals)**  
**Strategic Plan 2020-2021**

**Strategic Pillars**

**PEOPLE**

Your Department will decrease turnover by promoting workplace culture, wellness initiatives and professional development.

**MISSION**

See your department goal.

**FINANCIAL SUSTAINABILITY**

Your Department will adhere to fiscal responsibility by spending down grant funding or by meeting program budgets.

**QUALITY**

See your department goal.

**COMMUNITY RELATIONS**

Your Department will promote and practice agency core values by increasing awareness of services and provide exceptional service.

**Individual Goals**

**PEOPLE**

**MISSION**

**FINANCIAL**

**QUALITY**

**COMMUNITY**