

## TENNESSEE DEVELOPMENTAL DISABILITY SERVICES - WEST TENNESSEE

**PROGRAM OVERVIEW** Volunteers of America is one of Tennessee's largest non-profit providers of programs for individuals with cognitive and developmental disabilities through our network of supportive living homes in the Nashville metro area, Memphis metro area, Arlington, Somerville, Oakland, and Murfreesboro. Residents of the homes, many of whom are aging and require medical oversight, receive around-the-clock care and support. Those who are able are encouraged to become involved in their communities, which is made possible through Volunteers of America's in-home support staff, day programs, supportive employment and other specialized services. In West Tennessee, services include: 17 supported living homes, which provide community participation, transportation and personal assistance to consumers enrolled in the Medical Waiver program.

To receive services, individuals must be diagnosed with a developmental disability, be referred by an Independent Support Coordinator or Waiver Transitional Coordinator and meet requirements for inclusion in a developmental disability waiver program.

**CLIENT SATISFACTION**

- 94% of family members or guardians surveyed indicated they were satisfied with the program
- 94% of family members or guardians surveyed indicated their family member benefited from the program

**YEAR ESTABLISHED** 2001

**FY 2016 BUDGET** \$4,414,142

**PEOPLE SERVED** 45



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