

## EVICTION PREVENTION PROGRAM

**PROGRAM OVERVIEW** Volunteers of America's Eviction Prevention Program stabilizes resident families and individuals living in Louisville Metro Housing Authority properties by preventing evictions through financial assistance, crisis intervention, mediation and collaborations with other service providers. Recognizing the value of short-term assistance in preventing the long-term cycle of homelessness, the Eviction Prevention Program provides immediate financial assistance and crisis intervention.

In partnership with the Louisville Metro Housing Authority and Louisville Metro Government, Volunteers of America develops a customized case plan for each family and/or individual, resolves problems on behalf of the tenant, and provides referrals to other needed community resources.

Not only does the program stabilize families where they are, it reduces the burden placed on Louisville's emergency shelter providers and saves the Louisville Metro Housing Authority thousands of dollars each year in set-out costs.

**PROGRAM OUTCOMES** • 91% of clients retained permanent housing for at least seven months after receiving services

**CLIENT SATISFACTION** • 99% of respondents surveyed indicated they benefited from the services they received  
• 95% of respondents surveyed indicated they were satisfied with the services they received

**YEAR ESTABLISHED** 1996

**FY 2018 BUDGET** \$72,578

**PEOPLE SERVED** 256 including 111 children



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