

## HOMELESS VETERANS REINTEGRATION PROJECT - JOHNSON CITY, TN

**PROGRAM OVERVIEW** The Johnson City Homeless Veterans Reintegration Project (HVRP) provides case management to connect qualified veterans with needed services, as well as temporary financial assistance, to bring stability to them and their families. Services can include outreach, needs assessment, case management, employment counseling, job training/job skills enhancement, job placement and transportation for homeless veterans, or veterans at risk of being homeless in the 8 counties making up Upper East TN.

These counties are: Carter, Greene, Hancock, Hawkins, Johnson, Sullivan, Unicoi and Washington. HVRP links homeless veterans with other appropriate service providers, including local veterans' representatives at the Department for Employment Services, the VA Medical Clinic and VA Medical Center, local housing authorities, community-based services and other service providers. The program reintegrates veterans into the workforce and links homeless veterans with potential employers with the objective of helping them achieve self-sufficiency. HVRP staff follows up with clients for 365 days to ascertain job retention.

Homeless veterans with anything other than a dishonorable discharge, 18 years or older, and unemployed or underemployed are able to receive services. The veteran must be currently able and willing to work a full-time or part-time permanent job and could be on any type of disability that would allow him or her to work at least part-time. Referrals and linkages are also made with partner agencies, and can include services for food, clothing, alcohol and drug abuse treatment, health care, mental health counseling/treatment and job skills training.

- PROGRAM OUTCOMES** 92.31% of veterans served were employed  
86.54% of veterans we helped find employment were still employed after 90 days
- CLIENT SATISFACTION** 100% of respondents surveyed indicated they were satisfied with the services they received
- YEAR ESTABLISHED** 2015
- COUNTIES SERVED** Johnson, Carter, Unicoi, Washington, Sullivan, Hancock, Hawkins, Greene, and Cocke
- PEOPLE SERVED** 78 veterans served



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