

Notice to the Public:

Notifying the Public of Rights under Title VI

Volunteers of America Mid-States operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by Volunteers of America Mid-States, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with Volunteers of America Mid-States

1. A Complaint Form may be obtained in person from the Volunteers of America Mid-States office at
570 S. Fourth Street
Suite 100
Louisville, Ky. 40202
2. In addition to the complaint process at Volunteers of America Mid-States complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 4, 230 Peachtree Street, NW, Suite 1400, Atlanta, GA 30303 Phone: 404-865-5600
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.
If information is needed in another language, contact (502) 637-0771.