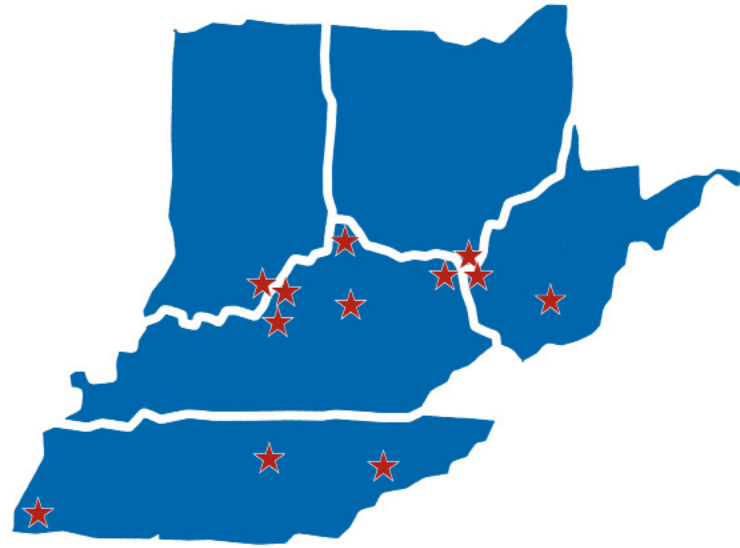


Founded in 1896 by volunteers who wished to serve their local community, Volunteers of America today is a full service, accredited and licensed not-for-profit business. Today, we reach approximately 20,000 people annually through 39 distinct human service programs operating in Kentucky, Tennessee, Southern Indiana, West Virginia and Southern Ohio. These include:

- Shelter, transitional housing and support services for families who are homeless;
- Addiction recovery services for specific populations, including veterans, pregnant and parenting women and formerly incarcerated men;
- Home-based and non-residential support for people with developmental disabilities;
- Housing for seniors with low-incomes, people with mental illness and women with disabilities;
- Homelessness prevention, employment, and other supportive services for veterans and their family members; and
- HIV testing and prevention services and housing support for people living with HIV/AIDS.



MISSION Volunteers of America creates positive change in the lives of individuals and communities through a ministry of service.

We are **ACCOUNTABLE**

We measure our outcomes, and we are transparent in our finances, employment practices and operations.



We are **ACCREDITED**

We completed a rigorous process for national accreditation and were reaccredited in 2015.



**WHAT YOU
NEED TO KNOW
ABOUT US**



We are **DIVERSE**

We offer 39 distinct programs and employ a workforce with a broad spectrum of skills and backgrounds.



We focus on the **HEALTH AND WELL BEING** of our clients and employees

Our licensed, clinical staff provides comprehensive services that address the unique needs of each client in a holistic way.

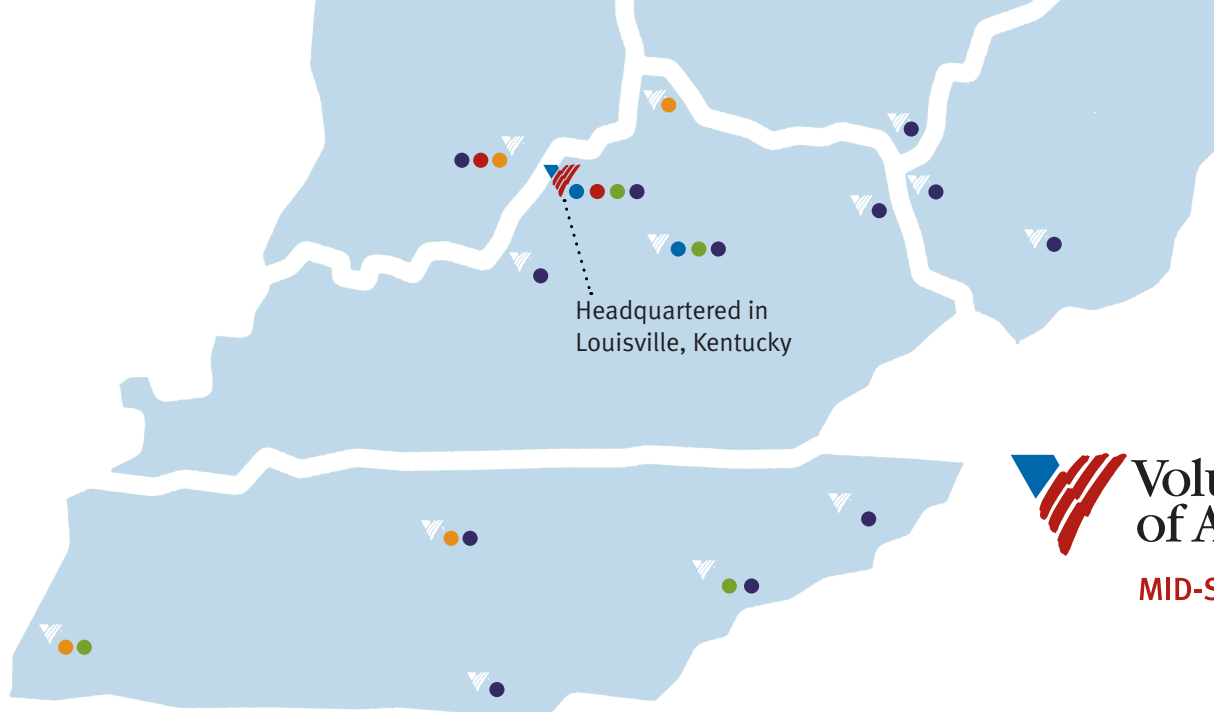
Recognized for high performance standards and quality service delivery, we are fully accredited through the Council on Accreditation. We employ more than 700 full-time and part-time staff who offer professional, evidence-based services with a focus on positive outcomes.

Our Fiscal Year 2017 operating budget is \$30 million, with 84 cents of every dollar raised by the organization allocated toward direct client services. Programs are funded through a diverse array of funding streams, including federal, state, and local grants and contracts; private foundations; and public contributions.



CREDIBILITY • INTEGRITY • ACHIEVEMENT





39 distinct programs across five states

● **Addiction Recovery Services**

- Freedom House Women’s Addiction Recovery Program - Louisville
- Men’s Addiction Recovery Services - Louisville
- Veterans Transitional Treatment Program - Lexington
- Veterans Addiction Recovery Services - Louisville

● **Developmental Disability Services**

- Middle Tennessee- Hermitage, Madison, Murfreesboro, Nashville, and Old Hickory
- Northern Kentucky - Florence, Fort Thomas, Highland Heights, and Independence
- Southern Indiana - Floyds Knobs, Jeffersonville, and New Albany
- West Tennessee - Arlington, Bartlett, Cordova, Memphis, and Oakland

● **HIV Services**

- Housing Opportunities for Persons with AIDS (HOPWA) - Louisville
- Louisville Metro Syringe Exchange Program
- S.T.O.P. (Stop The Spread of HIV Through Outreach and Prevention)- Louisville and Kentuckiana

● **Homeless and Housing Services**

- Candleridge Plaza Apartments - Powell, TN
- Casa Grace Senior Housing Community - Memphis
- Collaborative Housing Initiative - Louisville
- Eviction Prevention Program - Louisville
- Family Emergency Shelter - Louisville
- Maud Booth Gardens Senior Housing Community - Knoxville
- South Oaks Senior Housing Community - Louisville
- Spanish Cove Senior Housing Community - Louisville
- Transitional Housing Program - Louisville
- Woodgreen Apartments - Louisville

Veterans Services

- Homeless Veterans Reintegration Project - Chattanooga, Johnson City and Nashville, TN; Lexington and Radcliff, KY; and Southern Indiana
- Supportive Services for Veterans and Families Programs - Beckley, WV; Grayson, Lexington, Rural Louisville, Urban Louisville and Radcliff, KY; Knoxville, TN; New Albany, IN; and South Point, OH