

## PERMANENT SUPPORTIVE HOUSING

**PROGRAM OVERVIEW** Volunteers of America's Lexington Permanent Supportive Housing Program is a scattered-site housing program for women with either mental or physical disabilities, and who are homeless as defined by the U.S. Department of Housing and Urban Development.

Each program participant must have a documented disability, participate in case management services with program staff, and have monthly inspections of their apartments. The program has the capacity to serve 10 single women and 12 women with children. Volunteers of America leases apartments in Fayette County and provides housing for participants in the program. Participants are expected to pay 30 percent of their adjusted income to Volunteers of America for an occupancy charge.

Case management services include assistance in applying for disability, food stamps, Kentucky Transitional Assistance Program (KTAP) benefits, child care subsidies, finding employment, enrolling in school, and accessing mental health services. In addition, the program staff works with each participant in setting service plan goals and assisting them in meeting each of those goals. Additionally, workshops including Warning Signs of Domestic Violence, Domestic Violence Knowledge, Self Esteem, Basic Life Skills, and Financial Literacy are provided to program participants.

**PROGRAM OUTCOMES**

- 100% of clients remained in the program for at least six months
- 100% of clients had an improved or stable income status within 12 months
- 92% of clients had an increased knowledge of life skills

**CLIENT SATISFACTION**

- 100% of respondents surveyed indicated they were satisfied with the services they received
- 100% of respondents surveyed indicated they benefited from the services

**YEAR ESTABLISHED** 2002

**FY 2015 BUDGET** \$280,980

**PEOPLE SERVED** 31



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