

## TRANSITIONAL HOUSING

**PROGRAM OVERVIEW** Recognizing the need to build a bridge between homelessness and permanent housing, Volunteers of America's Transitional Housing Program offers families a place to live for up to two years after leaving Volunteers of America's Family Emergency Shelter.

Families referred to the Transitional Housing Program have shown motivation to achieve self-sufficiency. The program offers intensive case management, addressing needs in the areas of housing, employment, education, mental and physical health, child-related issues, finances and support services. Case management is tailored to each family's needs and the family participates in all goal setting. Families in the Transitional Housing Program pay a service fee, which is equal to 30 percent of their income.

Financial assistance is available to aid families with work, education, or training expenses, housing-related start-up expenses, transportation, child care, medicine, clothing and other expenses that promote greater client self-sufficiency.

**PROGRAM OUTCOMES**

- 97% of clients exited to permanent housing
- 85% of clients obtained or maintained stable income and/or were in pursuit of an educational goal upon program exit

**CLIENT SATISFACTION**

- 88% of respondents surveyed indicated they were satisfied with the services they received
- 99% of respondents surveyed indicated they benefited from the services

**YEAR ESTABLISHED** 1987

**FY 2018 BUDGET** \$391,221

**FAMILIES SERVED** 141 families including 87 children



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