

Tennessee Developmental Disability Services - Middle Tennesee

PROGRAM OVERVIEW Volunteers of America is one of Tennessee's largest non-profit providers of programs for individuals with cognitive and developmental disabilities through our network of supportive living homes in the Nashville metro area, Memphis, and Murfreesboro Residents of the homes, many of whom are aging and require medical oversight, receive around-the-clock care and support. Those who are able are encouraged to become involved in their communities, which is made possible through Volunteers of America's in-home support staff, day programs, supportive employment and other specialized services. In Middle Tennessee, services include:

- Nashville 8 homes, supervised residential placement, case management, medical care supervision, community participation and transportation
- Murfreesboro 5 homes, supervised residential placement, case management, medical care supervision, community participation and transportation

To receive services, individuals must be diagnosed with a developmental disability, be referred by an Independent Support Coordinator or Waiver Transitional Coordinator and meet requirements for inclusion in a developmental disability waiver program.

- CLIENT SATISFACTION 71.43% of family members or guardians surveyed indicated that they were satisfied with the program and that their family member benefited from the program
 - YEAR ESTABLISHED July 1, 2000
 - FY 2019 BUDGET \$7,400,000 (overall budget for TN DD)
 - PEOPLE SERVED 31



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Volunteers of America Mid-States creates positive change in the lives of individuals and communities through a ministry of service.