

## VOA HOME: UNITY HOUSE

PROGRAM OVERVIEW Touted as the first program of its kind in Louisville, VOA Home's Unity House provides individualized care and goal-setting with families facing homelessness.

> The program provides comprehensive residential services for families who become homeless due to a wide range of complex factors, including eviction, domestic violence, mental illness, substance abuse, unemployment or underemployment, lack of affordable housing and lack of financial management and/ or life skills.

> In an effort to address the immediate needs, the Unity House provides food, housing and safety. Once clients are stabilized, staff complete a customized comprehensive assessment of the family's strengths and needs in the areas of housing, employment, education, physical and mental health, substance abuse, child-related issues, finances and support services. This information is used to engage the family in planning for self-sufficiency.

> Building on strengths, staff collaborate with families to develop a specific plan with short-term and longterm goals for ending homelessness and returning to self-sufficiency.

PROGRAM OUTCOMES

- 88% of families exited to stable, permanent housing or transitional housing (National benchmark for this outcome is 67%)
- 80% of adults obtained stable income and/or were pursuing an educational goal upon exit from the program

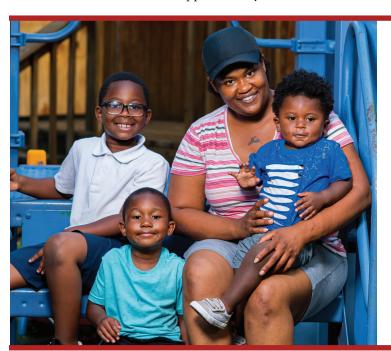
- CLIENT SATISFACTION 76.64% of respondents surveyed indicated they were satisfied with the services they received
  - 91.49% of respondents surveyed indicated they benefited from the services

1984 YEAR ESTABLISHED

FY 2018 BUDGET \$334,541

PEOPLE SERVED 178 including 111 children

PROGRAM CAPACITY Approximately 13 families



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